

Georgia 811 Online Ticketing System Terms of Use Agreement

Utilities Protection Center, Inc. (dba Georgia 811)

You shall comply with the terms and conditions of the agreement at all times when accessing or utilizing the GEORGIA 811 Online Ticketing System (System) or any information derived from it. GEORGIA 811 may without notice restrict access to any user in breach of these Terms of Use, GEORGIA 811 Membership Agreement, or the Georgia Utility Facility Protection Act. You agree to not use the System in a manner that violates any laws, regulations, or any agreements with GEORGIA 811. You understand that any unlawful use of the System may be subject to civil or criminal liability and that access to the System can be removed at any time.

You shall ensure that information entered into the System does not include any harmful viruses or software or anything similar that will compromise the security of the System. This System is a resource for individuals, companies and organizations excavating in Georgia as well as members of GEORGIA 811 to support the Georgia Utility Facility Protection Act (GUFPA).

GEORGIA 811 will strive to ensure that the System is available and reliable at any time and that the System will have sufficient integrity. However, no user shall be entitled to any compensation for any downtime of the System or for any breach of security or integrity of the System. GEORGIA 811 may without notice make updates at any time to add, remove, or modify the functionality or features of the System. You understand and accept that the functionalities and features available in the System may vary depending on the user's role with GEORGIA 811, such as excavator or the type of membership held with GEORGIA 811.

EXCAVATORS:

A locate ticket is valid for 30 calendar days. If your work will not be completed within this time frame, GEORGIA 811 recommends you complete an Update for your ticket on the date listed on your ticket text.

The information represented in this data results from the compilation of a variety of source materials. Its intended use is as a resource for the excavators and members of GEORGIA 811 and it should not be used as a general research tool, legal description, or document. GEORGIA 811 makes no representation or warranty concerning the accuracy of such information, nor claims it as a legal information source.

You are about to indicate an excavation location. GEORGIA 811 makes no representation or warranty concerning the accuracy of the information you provide, nor claims it as a legal cartographic resource. GEORGIA 811 assumes no legal liability for the accuracy, completeness, or usefulness of any information, apparatus, product, or process disclosed herein and makes no warranty, expressed or implied, including, but not limited to, the warranties of merchantability, fitness for a particular purpose, title and non-infringement, with respect to documents or information available from GEORGIA 811 and/or this website. All direct, indirect, consequential, implied, punitive, and special damages are deemed waived if you use the information on this website in any manner.

In an effort to improve ticket quality, GEORGIA 811 will accept a legal description or latitude and longitude to be used as reference only. Excavators remain responsible for providing the information needed to process a ticket, which may, without limitation, include providing sufficient particularity when describing the dig site and other information as needed. Some information originally submitted by the System user may be edited or removed to better clarify the pending excavation. Such minor edits may include, without limitation, driving directions that are unnecessary or confusing, misspelled street names, unnecessary or confusing characters or abbreviations, etc.

It is the responsibility of the excavator to maintain the marks at the dig site. GEORGIA 811 encourages excavators maintain the marks and submit locates no sooner than three business days and no longer than 10 business days prior to excavation. If an update is required, the law allows the members to respond within 2 business days of the update notice.

To prevent over notification and to be compliant with the law, please only request an Update if the scope of work described in the requested Update has not changed from the original ticket. A change in scope may be a change in work type or smaller area since excavation has been completed, a new excavation location, or a change in locate instructions.

If the scope of work has changed or if the locate is older than 30 days, please submit a new ticket via the System, or call Georgia 811 at 8-1-1 or 800-282-7411.

MEMBERS:

GEORGIA 811 provides electronic notification services as a delivery method for locate tickets. GEORGIA 811 assumes no liability for any damages or loss of any kind that might arise from members' failure to receive their tickets. The user acknowledges and agrees to provide due diligence in auditing the receipt of tickets on a regular basis to ensure proper functioning of their electronic services.

The Member Response feature is provided to assist members with providing the status of a ticket. It shall not be used to replace the member's responsibilities in communicating, locating, or marking the approximate location of their underground facilities or any other responsibilities outlined in GUFPA.

Every covered person under GUFPA is responsible for informing themselves of the provisions of GUFPA and complying with them. GEORGIA 811 does not provide legal advice and you should consult your own legal counsel for any such advice.