



# Member Response Instructions (PRIS)

Georgia 811

8/31/2020

The Positive Response Information System (PRIS) is an automated system serving multiple functions.

- It allows the Georgia 811 utility member to respond to each individual ticket providing information on whether underground facilities are present or not present.
- It allows the excavator to check the responses to their tickets.
- It shows additional system responses (i.e. Additional Requests, Late Notices, etc.)  
*Please see the “Explanation of System Responses” document on our website for more information.*

The Georgia 811 portal can be accessed here: <https://my.ga811.com/>

Most compatible internet browser: Google Chrome.

1. Select **Login** from the top panel.



2. Enter your **Username** and **Password**, then select **Login**.

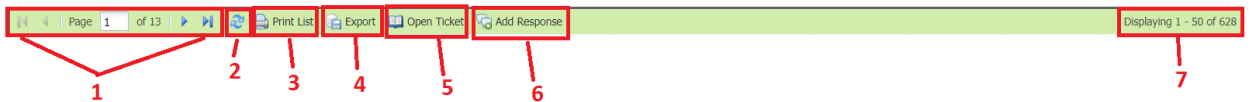
3. Select **Respond** from the top panel.



### Search Options

1. Ticket Number
2. Open – Shows tickets that have not been responded to and have not expired.
3. All – Shows all tickets.
4. Ticket Creation Date Range
5. Service Area Code

## Search Results Tool Bar



1. Page selection
  2. Refresh page
  3. Print ticket list
  4. Export ticket list
  5. Opens ticket view
  6. Allows user to enter a Response to a ticket
  7. Displays number of results
4. Once on the Respond page, you will notice a list of tickets. These are tickets that are due a response that have not been responded to, have not expired or includes an additional request. The tickets may be listed multiple times if they have more than one Service Area Code listed on it for your company.

Ticket	Ticket Type	Respond By	Service Area	Member Name	Code	Facilities	Address Number	Street	City	County	Created	Last Response Code	Last On	Respondent
200709-001052	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	638	NOTTINGHAM DR	LAWRENCEVILLE	GWINNETT	7/9/2020 3:00...			
200709-001057	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	638	NOTTINGHAM DR	LAWRENCEVILLE	GWINNETT	7/9/2020 3:26...			
200709-001020	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	5657	FRONTIER WALK	BUFORD	GWINNETT	7/9/2020 10:52...			
200709-001021	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	3032	OAK VISTA WAY	LAWRENCEVILLE	GWINNETT	7/9/2020 10:54...			
200709-001036	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	3400	summit ridge pk...	DULUTH	GWINNETT	7/9/2020 11:42...			
200709-001047	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer		TREE SUMMIT ...	DULUTH	GWINNETT	7/9/2020 11:18...			
200709-001048	Design	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer		PLEASANT HILL...	DULUTH	GWINNETT	7/9/2020 1:20...			
200709-001050	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer		THAYER TRCE	DULUTH	GWINNETT	7/9/2020 1:26...			
200709-001046	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 1:16...			
200709-001047	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water		TREE SUMMIT ...	DULUTH	GWINNETT	7/9/2020 1:18...			
200709-001048	Design	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water		PLEASANT HILL...	DULUTH	GWINNETT	7/9/2020 1:20...			
200709-001007	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:11...			
200709-001008	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:12...			
200709-001009	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:13...			
200709-001013	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	638	NOTTINGHAM DR	LAWRENCEVILLE	GWINNETT	7/9/2020 10:26...			
200709-001020	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	5657	FRONTIER WALK	BUFORD	GWINNETT	7/9/2020 10:52...			
200709-001021	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3032	OAK VISTA WAY	LAWRENCEVILLE	GWINNETT	7/9/2020 10:54...			
200708-001030	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	144	BLUE CEDAR W...	SUGAR HILL	GWINNETT	7/8/2020 10:13...			

5. Select a **Ticket** or **Tickets** needing a response from the list. You may respond to multiple tickets at one time, but all selected tickets must be the same ticket type and you must use the same response code.
6. Select **Add Response**.

Ticket	Ticket Type	Respond By	Service Area	Member Name	Code	Facilities	Address Number	Street	City	County	Created	Last Response Code	Last On	Respondent
200709-001007	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:11...			
200709-001008	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:12...			
200709-001008	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:12...			
200709-001009	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:13...			
200709-001009	Large Project Meeting	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 8:13...			
200709-001013	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	638	NOTTINGHAM DR	LAWRENCEVILLE	GWINNETT	7/9/2020 10:26...			
200709-001013	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	638	NOTTINGHAM DR	LAWRENCEVILLE	GWINNETT	7/9/2020 10:26...			
200709-001020	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	5657	FRONTIER WALK	BUFORD	GWINNETT	7/9/2020 10:52...			
200709-001020	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	5657	FRONTIER WALK	BUFORD	GWINNETT	7/9/2020 10:52...			
200709-001021	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	3032	OAK VISTA WAY	LAWRENCEVILLE	GWINNETT	7/9/2020 10:54...			
200709-001021	Normal	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3032	OAK VISTA WAY	LAWRENCEVILLE	GWINNETT	7/9/2020 10:54...			
200709-001036	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW191	Sewer	3400	summit ridge pk...	DULUTH	GWINNETT	7/9/2020 11:42...			
200709-001036	Emergency Notification	7/13/2020 11:5...	GWINNETT CO...	GWINNETT CO...	GW190	Water	3400	summit ridge pk...	DULUTH	GWINNETT	7/9/2020 11:42...			

7. Select the appropriate **Response Code** from the Action drop down on the Add Response pop-up, then select **Save**.

The screenshot shows a table of tickets with columns: Ticket, Ticket Type, Respond By, Service Area, Member Name, Code, Facilities, Address Number, Street, City, County, Created, Last Response Code, and Last On. An 'Add Response' pop-up window is open over the table. The pop-up has a title bar 'Add Response', an 'Action:' dropdown menu with '1A' selected, and 'Save' and 'Cancel' buttons at the bottom.

### Search by Ticket Number

1. Select **Respond** from the top panel.

The screenshot shows the top navigation bar with buttons: SEARCH TICKETS, RESPOND, REPORT, HELP, HOME, and LOG OUT. The 'RESPOND' button is highlighted with a red box.

2. Enter the **Ticket Number** in the Ticket Number search field on the left-hand side of the screen.

The screenshot shows a search interface with a 'Ticket Number:' label and a text input field containing '200710-001019'. Below the input field are 'Reset' and 'Search' buttons. The 'Search' button is highlighted with a red box. Below the buttons are 'Advanced Options' and a 'Select:' section with radio buttons for 'Open' and 'All'. There is also a 'Date Range:' section with two date pickers and a 'Code:' section with a dropdown menu.

3. Select **Search**.
4. This will **open** the text of the ticket. Select **Add Response** at the top of the page.

The screenshot shows the ticket details page for ticket 200710-001019. The page has a title bar with 'Print', 'Show Map', and 'Add Response' buttons. The 'Add Response' button is highlighted with a red box. The page content is organized into sections: Ticket Information, Company Information, Caller Information, Work Information, and Remarks.

GAB11 Locate Request			
Ticket Number :	200710-001019	Ticket Type :	Normal
Date/Time :	07/10/2020 13:43	Source :	Voice
Previous Ticket :			
<b>Company Information</b>			
Georgia 811 3400 Summit Ridge Pkwy Duluth, GA 30096		Company Type :	Contractor
		Phone :	(555) 555-4444
Caller Name :	BRENDAN COTE	Field Contact :	BILLY MARTIN
Phone :	(555) 555-3333	Phone :	(555) 555-2222
Email :	BCOTE@GEORGIA811.COM	Email :	
<b>Work Information</b>			
Work Type :	burying catv main	Done For :	BOB WRIGHT
Project Duration :	2 days	Street :	3900 PEACHTREE INDUSTRIAL BLVD
County :	WINNETT	Intersection :	SUMMIT RIDGE PKWY
State :	GA		
City :	DULUTH		
Explosives :	No	Directional Boring :	No
White-Lined :	Yes	# White Line Areas :	1
<b>Locate Instructions</b>			
LOC THE FRONT AND BOTH SIDES INCLUDING THE R/O/W			
<b>Remarks</b>			
CALL FIELD CONTACT TO MEET ON SITE			

5. Select the **Facilities / Service Area code(s)** you want to respond to, then select a **Response Code** from the Action drop down box. Select **Save**.

The screenshot shows a dialog box titled "Add Response". Under the "Facilities:" section, two items are checked: "Water (GW190)" and "Sewer (GW191)". Below this, the "Action:" dropdown menu is set to "5". At the bottom right of the dialog are "Save" and "Cancel" buttons.

**Note:** If you need to enter a different response per facility/service area code, you will need to respond to one and save the response then go back through the same steps to respond to the other service area code.

### Search by Service Area Code and by Date

1. Select **Respond** from the top panel.

The screenshot shows the top navigation bar of the application. The "RESPOND" tab is selected and highlighted with a red box. Other tabs are "SEARCH TICKETS" and "REPORT". On the right side of the bar are links for "HELP", "HOME", and "LOG OUT".

2. Select your **Service Area Code** from the drop-down list.

The screenshot shows the search interface. It includes a "Ticket Number:" field, "Reset" and "Search" buttons, an "Advanced Options" section with "Open" and "All" radio buttons, a "Date Range:" field with dates "07/01/2020" and "07/03/2020", and a "Code:" dropdown menu set to "GAUPC".

3. Select the **Date Range**. This will search by the ticket creation date.
4. Select **Open** or **All**.
  - a. If you select **Open**, it will pull all tickets for the selected service area code and date range that have not been responded to.
  - b. If you select **All**, it will pull a list of all tickets during that date range for the selected service area code.
5. Select **Search**.

- Select a **Ticket** or **Tickets** needing a response from the list. You may respond to multiple tickets at one time, but all selected tickets must be the same ticket type.

Ticket	Ticket Type	Respond By	Service Area	Member Name	Code	Facilities	Address Number	Street	City	County	Created	Last Response Code	Last On
200709-001056	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		PERTH CRT	WARNER ROBINS	HOUSTON	7/9/2020 3:26...		
200709-001058	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	74	TRACK LN	MIDWAY	LIBERTY	7/9/2020 3:27...		
200709-001059	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		CONCORD RDG	WARNER ROBINS	HOUSTON	7/9/2020 3:28...		
200709-001061	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		LOGANS MILL T...	WARNER ROBINS	HOUSTON	7/9/2020 3:31...		
200709-001062	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	412	DOWNING CIR	KATHLEEN	HOUSTON	7/9/2020 3:33...		
200709-001064	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	4089	VAL TECH RD	VALDOSTA	LOWNDES	7/9/2020 3:42...		
200709-001047	Emergency Notification	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		TREE SUMMIT ...	DULUTH	GWINNETT	7/9/2020 1:18...		
200709-001048	Design	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		PLEASANT HILL...	DULUTH	GWINNETT	7/9/2020 1:20...		
200709-001050	Emergency Notification	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		THAYER TRCE	DULUTH	GWINNETT	7/9/2020 1:26...		
200709-001002	Large Project Excavation	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 12:18...		
200709-001003	Large Project Excavation	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		ROCKY FORD RD	ROCKY FORD	SCREVEN	7/9/2020 12:19...		
200709-001001	Large Project Excavation	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		ROCKY FORD RD	ROCKY FORD	SCREVEN	7/9/2020 12:06...		
200709-001038	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	123	MAIN ST	ATLANTA	FULTON	7/9/2020 11:45...		
200710-001004	Normal	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		US-78	DULUTH	GWINNETT	7/10/2020 8:08...		

- Select **Add Response**.
- Select the appropriate **Response Code** from the Action drop down on the Add Response pop-up, then select **Save**.

Ticket	Ticket Type	Respond By	Service Area	Member Name	Code	Facilities	Address Number	Street	City	County	Created	Last Response Code	Last On
200709-001056	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		PERTH CRT	WARNER ROBINS	HOUSTON	7/9/2020 3:26...		
200709-001058	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	74	TRACK LN	MIDWAY	LIBERTY	7/9/2020 3:27...		
200709-001059	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		CONCORD RDG	WARNER ROBINS	HOUSTON	7/9/2020 3:28...		
200709-001061	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		LOGANS MILL T...	WARNER ROBINS	HOUSTON	7/9/2020 3:31...		
200709-001062	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	412	DOWNING CIR	KATHLEEN	HOUSTON	7/9/2020 3:33...		
200709-001064	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	4089	VAL TECH RD	VALDOSTA	LOWNDES	7/9/2020 3:42...		
200709-001047	Emergency Notification	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		TREE SUMMIT ...	DULUTH	GWINNETT	7/9/2020 1:18...		
200709-001048	Design	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		PLEASANT HILL...	DULUTH	GWINNETT	7/9/2020 1:20...		
200709-001050	Emergency Notification	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		THAYER TRCE	DULUTH	GWINNETT	7/9/2020 1:26...		
200709-001002	Large Project Excavation	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	3400	SUMMIT RIDGE...	DULUTH	GWINNETT	7/9/2020 12:18...		
200709-001003	Large Project Excavation	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		ROCKY FORD RD	ROCKY FORD	SCREVEN	7/9/2020 12:19...		
200709-001001	Large Project Excavation	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		ROCKY FORD RD	ROCKY FORD	SCREVEN	7/9/2020 12:06...		
200709-001038	Normal	7/13/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	123	MAIN ST	ATLANTA	FULTON	7/9/2020 11:45...		
200710-001004	Normal	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		US-78	DULUTH	GWINNETT	7/10/2020 8:08...		
200710-001005	Large Project Meeting	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	6444	US 27	SUMMERVILLE	CHATTOOGA	7/10/2020 8:32...		
200710-001018	Normal	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	3900	PEACHTREE IN...	DULUTH	GWINNETT	7/10/2020 11:5...		
200710-001012	Large Project Meeting	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		MAYSVILLE RD	COMMERCE	JACKSON	7/10/2020 11:0...		
200710-001014	Large Project Meeting	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other		GA 157	RISEING FAWN	WALKER	7/10/2020 11:1...		
200710-001017	Normal	7/14/2020 11:5...	GEORGIA UTIL...	GEORGIA UTIL...	GAUPC	Other	3900	PEACHTREE IN...	DULUTH	GWINNETT	7/10/2020 11:3...		

### How to Use the Response Reports to Respond to tickets.

- Select **Report** from the top panel.
- Once on the Report page, you will notice a list of tickets. These are tickets that are due a response that have not been responded to and have not expired. The tickets may be listed multiple times if they have more than one Service Area Code listed on it for your company.

Ticket Date	Ticket Number	Type	Respond By	Service Area Code	Facilities	City	County	Address	Street	Last Response	Last Action On	Responder
5/12/2020 12:13:24 AM	200512-001003	Large Project E...	7/10/2020 11:59:59 PM	GAUPC	Other	Decatur	DEKALB		W TRINITY PL	LP04	7/8/2020 12:05:10 AM	System
5/12/2020 12:13:28 AM	200512-001005	Large Project E...	7/10/2020 11:59:59 PM	GAUPC	Other	decatur	DEKALB		CHURCH ST	LP04	7/8/2020 12:05:12 AM	System
5/12/2020 9:15:25 AM	200512-001006	Large Project E...	7/10/2020 11:59:59 PM	GAUPC	Other	decatur	DEKALB		W TRINITY PL	LP04	7/8/2020 12:05:21 AM	System
5/14/2020 9:15:55 AM	200514-001009	Large Project E...	7/10/2020 11:59:59 PM	GAUPC	Other	decatur	DEKALB		SCOTT BLVD	UP04	7/8/2020 12:05:22 AM	System
5/16/2020 12:07:46 AM	200516-001001	Large Project E...	7/14/2020 11:59:59 PM	GAUPC	Other	decatur	DEKALB		OLD ROCKBROO...	UP04	7/10/2020 12:05:05 AM	System
5/16/2020 12:07:49 AM	200516-001002	Large Project E...	7/14/2020 11:59:59 PM	GAUPC	Other	decatur	DEKALB		SCOTT BLVD	UP04	7/10/2020 12:05:07 AM	System
5/19/2020 12:05:06 AM	200519-001001	Large Project E...	5/21/2020 11:59:59 PM	GAUPC	Other	SAVANNAH	CHATHAM		E RIVER ST	LATE	6/24/2020 12:33:05 AM	System
5/19/2020 12:09:03 AM	200519-001003	Large Project E...	5/21/2020 11:59:59 PM	GAUPC	Other	decatur	DEKALB		OLD ROCKBROO...	LATE	6/24/2020 12:33:00 AM	System
5/20/2020 12:02:12 AM	200520-001001	Large Project E...	5/22/2020 11:59:59 PM	GAUPC	Other	ATHENS	CLARKE		NEWTON BRID...	LATE	6/24/2020 12:32:59 AM	System

- Select one of these Response Reports and enter your search parameters.
  - All Ticket Responses – Closed**
    - Search Tickets Already Responded to
  - All Ticket Responses – Open**
    - Search Tickets Needing Responses
  - All Ticket Responses – Respond By**
    - Search Tickets by Respond By Date
  - All Ticket Responses – Ticket Date**
    - Search Tickets by Ticket Date

4. Once you have searched using one of the reports, a list of ticket results will appear.
5. **Double Click** the ticket you need to respond to. This will open the ticket in a new browser tab.
6. Select **Add Response** at the top of the page.

GA811 Locate Request

Ticket Number :	200710-001019	Ticket Type :	Normal
Date/Time :	07/10/2020 13:43	Source :	Voice
Previous Ticket :			

Company Information		Company Type :	Contractor
Georgia 811 3400 Summit Ridge Pkwy Duluth, GA 30096		Phone :	(555) 555-4444
Caller Name :	BRENDAN COTE	Field Contact :	BILLY MARTIN
Phone :	(555) 555-3333	Phone :	(555) 555-2222
Email :	BCOTE@GEORGIA811.COM	Email :	

Work Information		Done For :	BOB WRIGHT
Work Type :	burying catv main	Street :	3900 PEACHTREE INDUSTRIAL BLVD
Project Duration :	2 days	Intersection :	SUMMIT RIDGE PKWY
County :	WINNETT		
State :	GA		
City :	DULUTH		
Explosives :	No	Directional Boring :	No
White-Lined :	Yes	# White Line Areas :	1

Locate Instructions  
LOC THE FRONT AND BOTH SIDES INCLUDING THE R/O/W

Remarks  
CALL FIELD CONTACT TO MEET ON SITE

7. Select the **Facilities / Service Area code(s)** you want to respond to, then select a **Response Code** from the Action drop down box. Select **Save**.

Add Response

Facilities:

☒ Water (GW190) ☒ Sewer (GW191)

Action:

5

Save Cancel

**Note:** If you need to enter a different response per facility/service area code, you will need to respond to one and save the response then go back through the same steps to respond to the other service area code.

8. To go back to your report list, close the browser tab of the ticket you opened.