



# Georgia 811 Mobile App Instruction Guide

## Downloading the App

The Georgia 811 Mobile App is available in the Apple App Store and in the Google Play Store. Search for Georgia 811. Download the app. \*There is no sign in required to View Ticket Responses.

*\*You may **Sign In** if you have a web account with a username and password.*

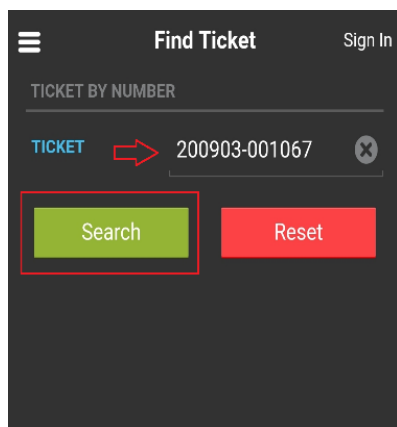
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## How to View Ticket Responses

1. Using the appropriate link below, download the Georgia 811 Mobile App to your mobile device.
  - a. iPhone or iPad: *link coming soon!*
  - b. Android devices: *link coming soon!*
2. Open the **App** and select **View Ticket Responses**.



3. Enter your 12-digit ticket number include the dash and select **Search**.



4. View the **Ticket Number**, **Ticket Type**, **Date/Time**, **Previous Ticket** and **Source** for accuracy.

| GA811 Locate Request    |                  |
|-------------------------|------------------|
| <b>Ticket Number:</b>   | 200903-001067    |
| <b>Ticket Type:</b>     | Normal           |
| <b>Date/Time:</b>       | 09/03/2020 08:37 |
| <b>Previous Ticket:</b> |                  |
| <b>Source:</b>          | Web Tickets      |

5. Scroll down to view the ticket information in the categories listed.

#### a. Company Information

| Company Information                                       |  |
|---|--|
| Georgia 811<br>3400 Summit Ridge Pkwy<br>Duluth, GA 30096 |  |
| <b>Company Type:</b>                                      | Other  |
| <b>Phone:</b>   | <a href="tel:(770)623-4332">(770) 623-4332</a>                   |
| <b>Caller Name:</b>                                       | Dawn Askey   |
| <b>Phone:</b>   | <a href="tel:(770)623-4332">(770) 623-4332</a>                   |
| <b>Email:</b>   | <a href="mailto:daskey@georgia811.com">daskey@georgia811.com</a> |
| <b>Field Contact:</b>                                     | Dawn Askey   |
| <b>Phone:</b>   | <a href="tel:(770)623-4332">(770) 623-4332</a>                   |
| <b>Email:</b>   | <a href="mailto:daskey@georgia811.com">daskey@georgia811.com</a> |

#### b. Work Information

| Work Information           |                   |
|----------------------------|-------------------|
| <b>Work Type:</b>          | repair water main |
| <b>Project Duration:</b>   | 5 days            |
| <b>Done For:</b>           | JACOB NELSON      |
| <b>Street:</b>             | SUMMIT RIDGE PKWY |
| <b>State:</b>              | GA                |
| <b>County:</b>             | WINNETT           |
| <b>City:</b>               | DULUTH            |
| <b>Intersection:</b>       | PLEASANT HILL RD  |
| <b>Explosives:</b>         | No                |
| <b>Directional Boring:</b> | No                |
| <b>White-Lined:</b>        | Yes               |
| <b># W-Lines Area:</b>     | 2                 |

### c. Locate Instructions

| Locate Instructions                             |
|---|
| LOC THE R/O/W ON BOTH SIDES OF THE ENTIRE ROAD. |

### d. Remarks

| Remarks                             |
|-------------------------------------|
| CALL FIELD CONTACT TO MEET ON SITE. |

### e. Dates

| Dates                  |                  |
|------------------------|------------------|
| <b>Legal On :</b>      | 09/09/2020 07:00 |
| <b>Response By :</b>   | 09/08/2020 23:59 |
| <b>Updateable On :</b> | 09/24/2020       |
| <b>Update By :</b>     | 09/29/2020 16:30 |
| <b>Expires On :</b>    | 10/03/2020       |

### f. Members Notified



| Members Notified |  |
|------------------|--|
| Code             | Name   |
| AGL114           | ATLANTA GAS LIGHT GWINNETT - AGL114                        |
| ATT02            | ATT / T TELECOM - ATT02                                    |
| BSCA             | ATT / D TELECOM - BSCA                                     |
| LEV3             | CENTURYLINK TELECOM - LEV3                                 |
| CHTR01           | CHARTER COMMUNICATIONS TELECOM - CHTR01                    |
| CMAGWNCOMCAST    | TELECOM - CMAGWN   |
| GP263            | GEORGIA POWER - GP263                                      |
| GPC41B           | GEORGIA POWER - GPC41B                                     |
| GW191            | GWINNETT COUNTY PUBLIC UTILITIES SEWER - GW191             |
| GW192            | GWINNETT COUNTY PUBLIC UTILITIES TELECOMMUNICATION - GW192 |
| GW193            | GWINNETT COUNTY PUBLIC UTILITIES TRAFFIC - GW193           |

**g. Responses**

**Responses**


ATLANTA GAS LIGHT GWINNETT - AGL114  
AGL114 for Gas  
Response Action:  
- AR09 ( Marks Not Complete/Incorrect )  
on 09-24-2020 2:33 pm  
comment: test test test  
- AR09 ( Marks Not Complete/Incorrect )  
on 09-24-2020 2:30 pm  
comment: test test test  
- 1B ( Marked: High profile utility in conflict. )  
on 09-24-2020 07:11 am  
- LATE ( Response is late )  
on 09-09-2020 00:08 am  
comment: Added by System

6. Select **Menu** icon at top left corner at any time to view **Home** page options.


 Sign In 

**GA811 Locate Request**


**Ticket Number:** 200903-001067  
**Ticket Type:** Normal  
**Date/Time:** 09/03/2020 08:37  
**Previous Ticket:**  
**Source:** Web Tickets


 Home


**GEOCALL**

 View Ticket Responses

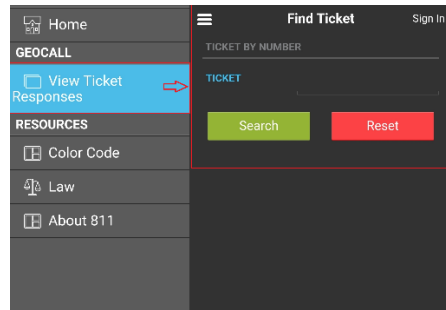
**RESOURCES**

 Color Code

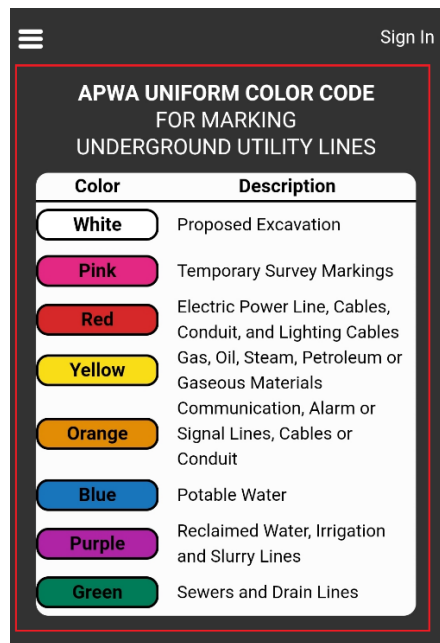
 Law

 About 811

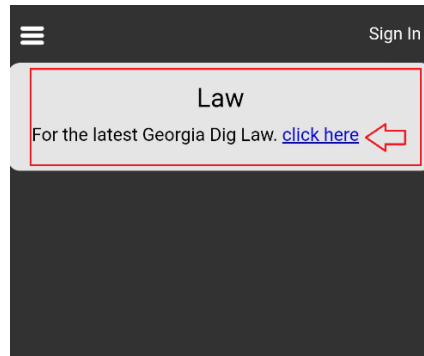
7. Select **View Ticket Responses** to open the **Find Ticket** page.



8. Select Resources to view **Color Code**.



9. Select Resources to view the **Law**.



10. Select **Resources** learn more **About 811**.



Contact **Web Services** at **770-476-6050** for more assistance with using this App.