

2022 Billing Explanation

Billing Tiers:

❖ **Standard Membership** (*Members receiving over 100 billable tickets annually*)

Annual membership fees will be based on the total of the following:

1. A member's percentage use of the Center is calculated from the total billable tickets received from the prior year. That percentage is multiplied by the current year, Board-approved budget allocated to tickets.
2. Late notices (received for not responding to the Positive Response Information System [PRIS] in the allotted time required by Georgia Law) billed at \$0.22 per late notice.
 - **Effective 1/1/2022, late notice fees will increase to \$1.10 per late notice. As annual billing is based on data from the prior year, the fee increase will be realized on 2023 invoices.**
3. A \$200 annual membership fee.

Members can elect to pay their total membership fee on an annual, monthly, or quarterly basis.

❖ **Limited Membership** (*Members receiving 100 or less billable tickets annually*)

Annual membership fees will be based on the total of the following:

1. A \$25 annual membership fee
2. Late notices (received for not responding to the Positive Response Information System [PRIS] in the allotted time required by Georgia Law) billed at \$0.22 per late notice.
 - **Effective 1/1/2022, late notice fees will increase to \$1.10 per late notice. As annual billing is based on data from the prior year, the fee increase will be realized on 2023 invoices.**

❖ **New Members**—Georgia 811 will invoice new members a one-time, nonrefundable \$200.00 set up fee, then \$1.19 per ticket, billed monthly during the first year. At the end of the first year, *New Members* will be billed as either *Standard* or *Limited Members* based on their ticket volume during that first year.

Mergers and Acquisitions:

- ❖ If a member merges with or is acquired by another member during the calendar year, Georgia 811 will invoice the surviving member or new entity for all financial obligations due from the acquired member. The following calendar year dues for the surviving member or new entity will be based upon combined total usage of the surviving member and the acquired member from the prior year.

Glossary:

❖ **Billable Ticket:**

A member's original notification with a unique identifier (ticket number). A member is only billed for that one instance of an original ticket notification regardless of how many of their service area codes or delivery destinations are associated with that one ticket. Ticket numbers generated from cancels are excluded.

❖ **Billable Late Notice:**

Your total number of late notices automatically generated by our system and sent to you, precipitated by one or more of your service areas not responding to PRIS by the *Response Due Date* on a ticket. Each service area code linked to a member code on a ticket can be billed for a late notice since each service area code requires a response to PRIS by law.