

Password Reset Instructions

Georgia 811 2/22/2024

- 1. Click <u>here</u> to access the Online Georgia 811 Ticketing System.
- 2. Select Login from the top panel.
- 3. Select Forgot password? from the login dialog box.

By logging in, you are agreeing to the terms and conditions <u>here</u>				
User:				
Password:				
Remember Me:				
Forgot passw	ord?			
	login	cancel		

4. Enter your Username in the Email field and select Submit.

Reset Password I	Request	×
Username:		
	Submit	Cancel

5. You will receive an email notification like the one shown below.

Note: Check your Spam / Junk folder if you do not receive the email in your inbox.

6. Click the **link** in the email to create your password.

Georgia 811 Password Reset
Noreply-test@geocall.ga811.com To OCustomer Connections Department ① If there are problems with how this message is displayed, click here to view it in a web browser.
CAUTION: This email originated from outside Georgia 811. Do not click links or open attachments unless you recognize the sender, email is expected and know the content is safe.
Forgot your password? Let us help you out.
Please click on the following link to reset your password:
https://Test.geocall.ga811.com/geocall/portal?resetpassword=TIkPsrHAuVRxQjTkiGu4
This link will expire in 6 hours or after you have changed your password. Your existing password will still work until you reset it. If you didn't request that your password be reset, then simply ignore this email.
If you have any questions or concerns, please contact Customer Connections at 770-623-5786 or customerconnections@georgia811.com.
Thank you,

Georgia 811

2

 Enter a Password for your account and select Submit. Passwords are case sensitive and must be at least 5 characters, containing either a number or a valid special character (!@#\$%^&*()-_=+).

Reset Password			×
Please enter new password			
Password:			
Verify:			
		Culture 1	Consel
		Submit	Cancel

8. You will then receive the following dialog box notifying you that your password reset was successful and will ask you to login.

Login	×		
By logging in, you are agreeing to the terms and conditions \underline{here}			
Password Reset successful. Would you like to login?			
User:	customerconnections@georgia811.com		
Password:	•••••		
	login cancel		

If you need assistance please contact the Customer Connections Department at <u>customerconnections@georgia811.com</u> or 770-623.5786.