

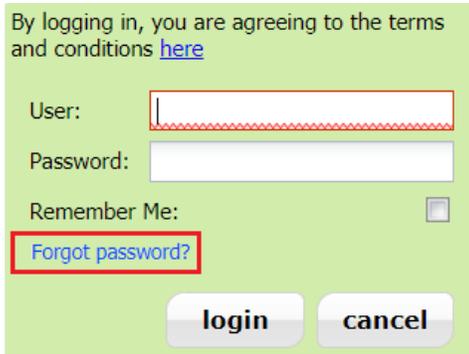


# Password Reset Instructions

Georgia 811

2/22/2024

1. Click [here](#) to access the Online Georgia 811 Ticketing System.
2. Select **Login** from the top panel.
3. Select **Forgot password?** from the login dialog box.



By logging in, you are agreeing to the terms and conditions [here](#)

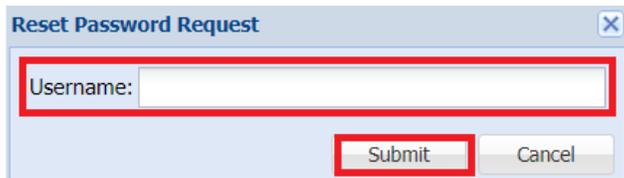
User:

Password:

Remember Me:

[Forgot password?](#)

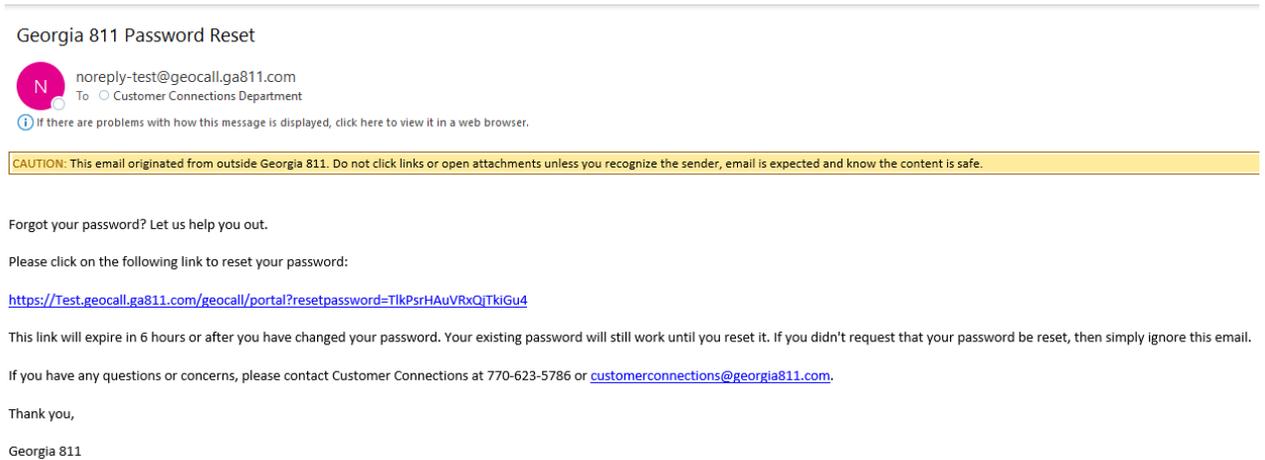
4. Enter your **Username** in the **Email** field and select **Submit**.



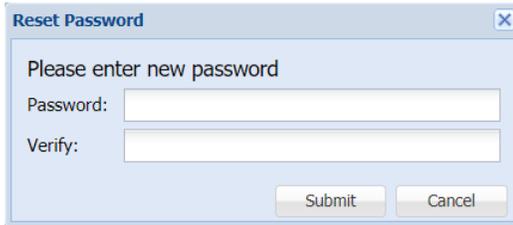
Reset Password Request

Username:

5. You will receive an email notification like the one shown below.  
*Note: Check your Spam / Junk folder if you do not receive the email in your inbox.*
6. Click the **link** in the email to create your password.



7. Enter a **Password** for your account and select **Submit**. Passwords are case sensitive and must be at least 5 characters, containing either a number or a valid special character (!@#\$\$%^&\*()-\_+=).



Reset Password

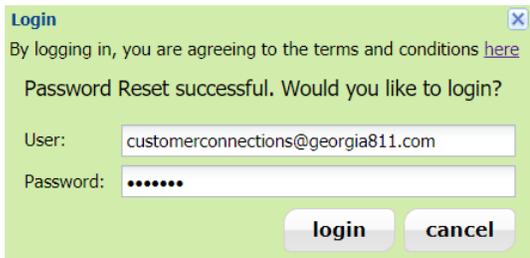
Please enter new password

Password:

Verify:

Submit Cancel

8. You will then receive the following dialog box notifying you that your password reset was successful and will ask you to login.



Login

By logging in, you are agreeing to the terms and conditions [here](#)

Password Reset successful. Would you like to login?

User:

Password:

login cancel

If you need assistance please contact the Customer Connections Department at [customerconnections@georgia811.com](mailto:customerconnections@georgia811.com) or 770-623.5786.